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Covid-19 Testing Site Navigation Associate- Lab-Full Time-RSCNY4410

Description

- Reporting to the Testing Site Operational Lead, the Testing Site Navigation Associate makes sure sites are well-prepared to deliver a quality and safe patient experience.
- Navigation Associates administer documents, answer questions, and make sure to disseminate information appropriately.
- Problem-solve in a timely manner and escalate issues to other team members as appropriate
- Communicate with patients in a welcoming and empathetic manner
- Support site-level efforts to maintain a positive patient experience for New Yorkers getting tested for COVID-19.

If you have any questions regarding this position please reach out to me at (212) 548-7131

If you meet the qualifications and are interested in this position please email me your resume at nationalrecruiter@reliablestaffing.com with the name of the position you are applying for.

Job Location

501 Fifth Avenue, 3rd Floor, 10017, New York, New York, United States

Date posted

March 6, 2024

Base Salary

\$ 18 - \$ 25

Employment Type

Full-time

Hiring organization

Reliable Staffing Corporation

Contacts

RSCNY4410

Industry

Healthcare

Qualifications

Education & Certifications:

Required:

- Associate's Degree (Community College, MBO)

Preferred:

- Bachelor's Degree

Skills:

Required:

- English (Speak, Read, Write)
- Spanish (Speak, Read)
- Excellent Written and Verbal Communication
- Operations

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